





# One step ahead

# An all-in-one system

The TPBox solution is a management system designed for translation agencies of all sizes. Used every day for several years by dozens of agencies throughout the world, it allows you to stay one step ahead of your competitors and be more productive and reactive, and it also improves quality.

Whichever hosting service you choose (on-site server or SaaS), a simple browser and Internet connection will allow you to securely keep in contact with and supervise all areas of your business at any time.

Whether you are a project manager or sales representative, TPBox offers modules which are tailored to your role in the business and allow you to stay in constant contact with your team.

From the integrated e-mail messaging system to the bookkeeping export module, the system manages and centralises your electronic communications, quotations, commercial follow-ups, projects and invoices.

Your providers and customers will not be left on the sidelines! They also have personalised access to check their accounts, current orders, archived projects and translation memories.

Fully configurable, each TPBox is unique with its templates, graphic charter and options. There are so many customisable elements to tailor our solution to your existing processes.

Many <u>exclusive</u> modules automate everyday tasks, leaving you free for other things.

Decision-making modules allow you to define customer and provider rates and identify the best profiles for a particular project.

# **Exclusive features**

# $Bookkeeping\, export\, and\, automatic\, VAT\, management$

Avoid double entries every time you export your records. The information entered when creating the quotation is relayed throughout the process, allowing you to automatically generate invoices with a simple click.

#### **Promote your services**

Integrated e-mail templates, e-mails and form letters allow you to keep in contact with your customers by selecting them from multiple criteria.

#### **Multiple Office Management**

Is your business divided between several entities, brands or services? Whether your offices are geographically far apart or close together, centralise your production using the simple dedicated functions.

Project managers, interns, administrators... you can precisely define access rights to features for each member of staff.

#### **Absence management**

Easily manage your employees' schedules. With the shared calendar, you can view everybody's absences, leave days and bank holidays.

#### **Advanced search features**

Whether you are searching for a quotation, project, provider, customer, invoice or e-mail, multi-criteria search forms display your results in a fraction of a second.

#### **Quality and traceability approach**

From creating the customer profile to sending payment reminders, each step of the management process is archived. Add your personal notes and automatically file any exchanges with clients and providers in your quotations or projects.

#### The world at your fingertips

Do you quickly need to find a specialised provider or re-assign a project manager?

TPBox keeps all participants informed with an instant pop-up or e-mail.

#### **Localise your tenders**

Do you need to do an urgent quotation for an Australian customer? Create a quotation in French, in Euros and specify a local delivery time: TPBox will send your quotation in English, convert the total into Australian dollars and specify the local delivery time.

Currency conversion, localisation into several languages and UTF-8 support allows you to localise your commercial offer.

### **Multiple Services Management**

Manage specific features for various services related to your

activities: translation, interpreting, training, transcription, language classes... Everything is there!

#### New upgrades at the heart of the system

Free, frequent improvements allow you to take advantage of the latest innovations every day, without having to change your work habits.



# A simple and intuitive interface

The TPBox solution will very quickly become your new homepage.

At a glance, you can consult the key figures from your company's activity in real time as well as many accessible features. The dropdown menu on each page allows you to access all of the system's functions. You can also carry out more traditional searches from the homepage such as quotations, customers, providers, e-mails and contacts, etc.

Supervise and intervene at every stage from your computer or mobile phone, thanks to the many indicators on your personalised homepage.

Simple to use but not simplistic! All users, even beginners, will save time thanks to the numerous shortcuts.



# Communication

Above all, the TPBox solution is a collaborative tool. Its many functions allow your employees to communicate quickly and easily between offices.

From simple instant messaging to "Shoutbox", your communication will remain centralised and secure within the system, without relying on an external provider.

#### **Features**

- Multi-level drop-down menu
- Personalised homepage for each user
- No specific plug-in or software to install
- Quick and intuitive navigation
- Optimised display for all browser types
- Use of Ajax and jQuery technology
- UTF-8 multilingual interface
- Time zone management
- Several CSS themes available including an "Accessibility" mode
- "Print" icon to extract the content without the menus
- Real-time updates of the number of new e-mails or instant messages
- Quick selection and viewing of e-mails and/or default office
- Display online users
- Custom ranking of table content
- Contextual dynamic display (only authorised and meaningful options are suggested)

- Instant messaging between users
- Automatic sending of system notifications
- Shoutbox: shared internal discussion area



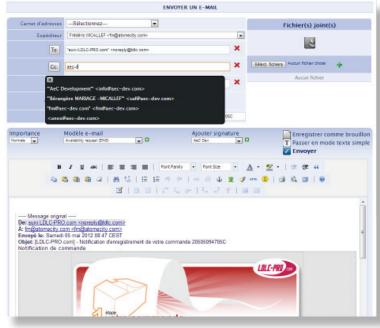


# E-mail management

Comprehensive and completely secure, the integrated e-mail service allows you to sort, search through and archive incoming and outgoing messages.

The TPBox messaging service is 100% collaborative and flexible, can be adapted to all environments and is an advantageous substitute to your existing system.





- Storage of large attachments
- Automatically links quotation messages to projects
- Predictive recipient input
- Encrypt received messages
- Shared e-mail accounts and files for staff
- Multiple office management
- Supports POP3, POP3S, IMAP, IMAP/SSL
- Archive e-mails on the server and/or automatically delete them after a certain amount of time
- Unlimited user e-mail accounts
- Filing folder management
- Advanced multi-user mail search
- Specific access rights management
- Send attachments using drag and drop
- Insert standardised messages
- Online HTML editor
- Supports label editor
- Multiple signatures management and shared templates
- Multi-users advanced searches
- Integrated antispam and antivirus
- Autoresponder and redirection of e-mails
- Customisable notifications for new messages (by popup, 'Facebook' style, or sound)
- Scheduled mailings
- Compression and protection of attachments with a password
- Extensive e-mail filtering rules
- Uses DKIM and TLS security protocols



# Manage contacts

Your contacts are just a click away thanks to the contacts management module. It is easy to change them into prospects, customers or providers.

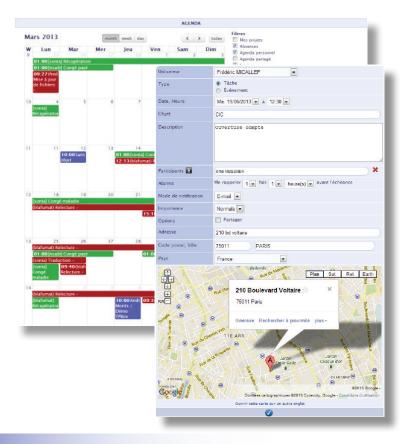


#### **Features**

- Supports an unlimited number of files
- Mailing lists
- Shares contact lists
- Import and export lists in iCal format
- Delete and transfer contacts by batch

# Calendar

Never forget a meeting and share it with your colleagues with the integrated calendar.



- Day by day or monthly view
- Simultaneous display of various calendars (personal and shared calendars, projects, customer follow-ups, in-house jobs, leave days, etc.)
- Drag and drop to add and modify tasks
- Planning
- Automatically synchronise tasks and events with Google Calendar
- Configure e-mail reminders
- Manage, view and export meeting places with Google Maps
- Manage multiple participants
- Share events
- View leave days and bank holidays
- Link follow-ups, quotations and customers



# Absence management

Insert leave days and time owed for each of your employees and immediately view their number of days remaining.

Planned absences can also be viewed in the calendar, which allows your team to optimise the division of tasks.

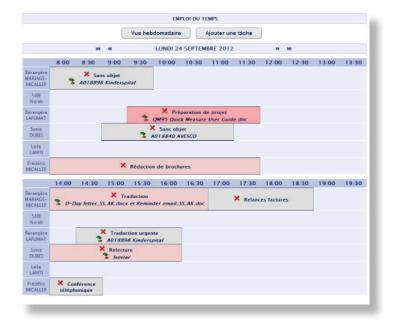


#### **Features**

- Personalised settings for each user
- · Users can view their own time-account
- Automatic addition of "leave credit" at the beginning of each month
- View remaining credit on the enquiry date and the remaining total
- Manage bank holidays, comp leave, maternity leave, flexi-time, etc.
- Manage half days
- Excel export
- Automatically updates bank holidays by country

# Workload scheduler

Allocate and view your colleague's assigned tasks at a glance.



- Assign tasks according to user rights
- View all of your colleague's tasks
- Restrict access according to user level
- Manage task priority
- Liaise with current projects



# Resources management

Because the greatest source of wealth for a translation company lies in its resources, the TPBox solution allows you to store and refer to your providers' up-to-date information.

Ideally, the provider enters their information themselves. But you can delegate this task to a colleague who has the necessary rights.

Each provider profile contains extensive data, collected as a summary.

Thanks to its exclusive "Scoring" system, based on qualitative criteria (professional references, preliminary evaluations, number of purchase orders etc.), TPBox highlights the most reliable and relevant profiles for each project.

As a result, your project managers can easily select the ideal providers from the hundreds in your database.

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- Takes provider "Scoring" into account (qualitative score based on multiple settings)
- Multi-criteria provider search
- Multi-criteria research criteria with dynamic summary of the due date
- Rates management by language pair, service and unit
- Notifications management of providers' future unavailability
- Batch export of PDF files
- Automatic verification of the validity of the provider's:
  - administrative information (URSSAF or SIRET, VAT)
  - bank details (IBAN, BIC)
- Selection of providers that comply with the Certitrad standard (valid administrative data + uploaded degree certificates)
- Display jobs in progress







# Customer management / CRM

From a private individual to a multinational and intercontinental company, centralise all your customer's information, including their commercial, technical and invoicing information, in one single file.

Simple and intuitive, the system allows you to keep track of what you have done for each customer, prospect, quotation, e-mail or invoice. The reminder system sends you an instant message when the deadline for each of these has passed.

Furthermore, if a user has the necessary authorisation, they can view or assign a task to one of their colleagues.

# Data import

In just one click, TPBox allows you to import your customer, prospect and provider data in a structured way in native Excel format.

- Multiple contacts, subsidiaries and invoicing addresses management
- Prospect management
- Assign one or several offices per customer (in multiple offices mode)
- Assign one or several sales representatives per customer
- Customer follow-ups
- Detailed follow-up of each quotation, automatic classification of electronic exchanges and project transfer when the order is confirmed
- View the account status
- Real time reliability index display (timely payments function)
- Management of limits, discounts, internal comments, etc.
- Advanced searches with results in Excel format
- Merge profiles







# E-mail campaign management

It would be a shame not to take advantage of all the commercial information stored in the system's databases. Get back in touch with your customers using the criteria of your choice.

Whether it is to send a letter, promotional offers or New Year wishes, it's easy to contact hundreds of recipients in just a few clicks.



- Filter recipients by type (customers, prospects, providers or contact list), activity (e.g.: has not placed an order since a certain date), country, language or specialisation
- Manage raw lists (copy and paste a list of your chosen e-mail addresses)
- Edit HTML format
- Import templates created with the HTML editor of your choice
- Dynamic addition of connection codes at the end of the message
- Supports attachments, CSS styles and graphic elements
- Manage unsubscribers
- Manage invalid e-mail addresses
- No sending limit
- Recycle previously created campaigns by copying or amending them
- Send messages instantly
- Scheduled sending



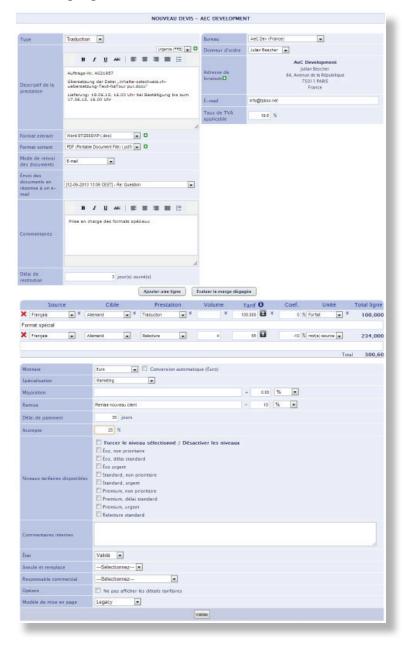


# Create quotations

Creating a quotation has never been so easy, no matter what the services or language pairs!

Whether it is a simple French to English translation or a multilanguage quotation with various services, the quotation module allows you to precisely adapt the content and amount of the commercial proposition.

The PDF version is instantly created once the quotation is validated. You can e-mail it to your customer contact, in their own language.



- Suggests rates using various strategies, including the customer price grid
- Price level management (automatic creation of categories according to customised criteria)
- Analysis files management
- · Send files using drag and drop
- Flat rate surcharges and discounts, or as a percentage
- Evaluates the estimated profit margin in real time
- Highly customisable layout
- One-off selection of layout template
- Send quotations by e-mail in PDF format
- Automatically adds General Conditions of Sale to the PDF file
- Manage customer contacts
- Automatic VAT management
- Management of interpreting, transcription and training services etc.
- Option to hide calculation details
- Post-edit quotations
- Duplicate quotations
- In-house comments management
- Deposit management (received payment or deposit invoice)
- Automatic numbering with multiple offices support
- Various warnings when creating the quotation (limits exceeded, outstanding payments, incorrect VAT number, etc.)
- Integrated HTML editor and insertion of standardised messages
- Draft mode support
- Multilingual support

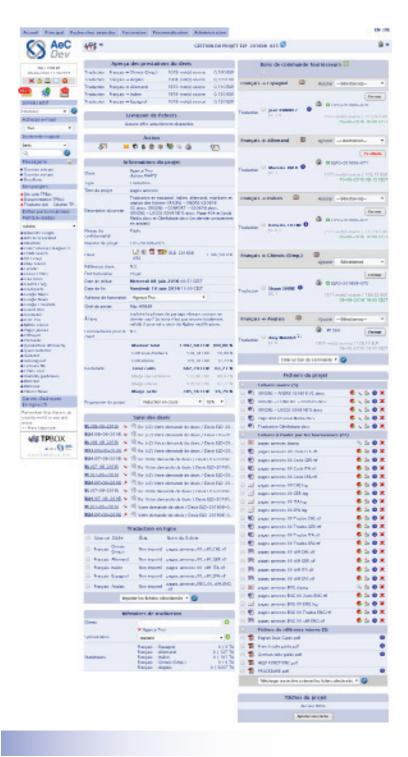




# Project management

It is the cornerstone to TPBox. In just a few clicks, this module allows you to manage all aspects of a project, whether it is a simple translation or an interpreting job requiring several contributors.

And as indecisiveness and the unexpected are part of the profession, the system's flexibility allows you to manage many specific cases. This is why it is possible to make subsequent modifications to a quotation or provider purchase order.



- Customisable interface using drag and drop
- Automatic selection of providers according to your criteria (favourite, scoring)
- Fully customisable interface with widgets
- Send files via drag and drop
- Evaluate providers prior to sending purchase orders
- Inhouse comments management
- Transfer a project to another customer
- Subsequent modification of project features after editing the quotation
- Integrate additional quotations
- Management of blanket orders and prepaid packs
- Transfer a project to a colleague
- Automatic numbering
- Help forums for providers and project managers
- Download the project file in PDF format
- Search provider availability
- Partial and staggered deliveries to the customer
- Project progression management
- Integrate project managers into the workload scheduler
- View the profit margin and invoicing information in real time
- Send the project status to the client in one click
- Project tasks
- Manage customer request confirmations
- Management of general and customer reference resources



# Create purchase orders

Several levels of automation allow you to create purchase orders for providers, whether they are internal or external sub-contractors.

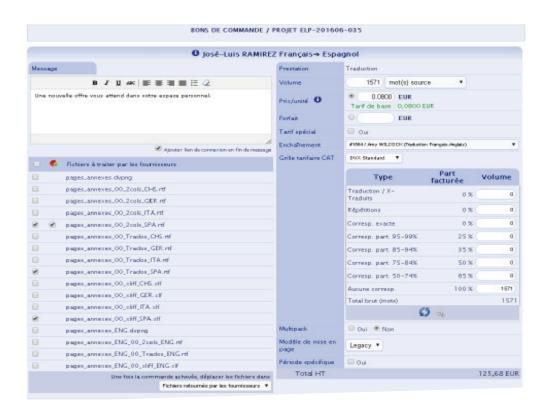
Whether manually selecting providers or using personalised workflow plans which automatically select candidates depending on specific criteria (favourite providers, by client, by scoring etc.), your project managers will become even more efficient, from the simplest to the most complex projects.

And as processing your order often requires several contributors, order chains give you the option of automatically transferring completed files from one provider to another: the translator directly passes their documents onto the proofreader who can return the translated documents to the person in charge of page layout.

The project manager can view the order status of their project and receive various notifications for important events.

Of course, the layout of purchase orders can be customised (several templates are available) and are made available in each provider's personal area in PDF format, in their own language and accompanied by any instructions and your conditions of sale.

- · Batch creation of purchase orders
- Management of personalised workflow plans
- Automated order chains
- Supports multiple currencies
- Automatically displays provider rates
- · Clear management of time zones
- Provider purchase orders available in PDF format
- Management of in-house assignments
- Post-evaluation of providers using proofreading services
- Provider late delivery notifications
- Instant Jobs™ management (online multilingual translations)
- Supports DVX3 and SDLX packages
- Management of analysis grids when purchase orders are sent
- Management of multiple provider pricing grids





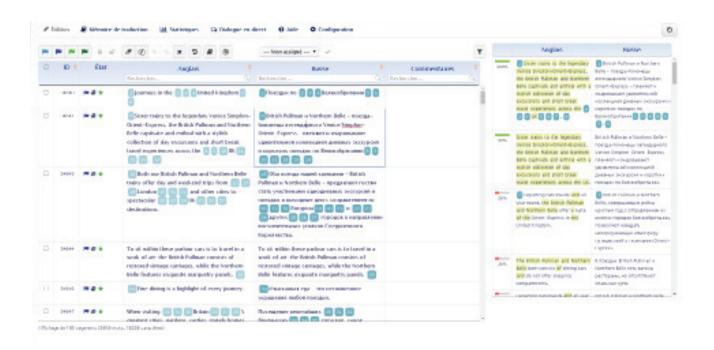
# Online translation

Whatever translation tool your agency uses, it is now possible to select your linguists based solely on their skills, rather than the software they use. Thanks to a simple browser and Internet connection, your providers can now work totally online and benefit from extensive features often found in market software.

There are so many advantages! As a result, proofreaders can work in parallel with the translators as corrected and validated cells are immediately fed into the translation memory. As a result, you can be sure that your translators are using correct and consistent terminology thanks to suggestions from the validated translation memory, while lightening the proofreader's load in terms of terminology.

Quality, efficiency and...friendly! A discussion area not only allows contributors to have real-time exchanges but also receive advice and instructions from the project manager or proofreaders.

- Clear and intuitive interface
- Integrated support for XLIFF,
- SDLXLIFF, MQXLIFF and MXLF standards
- Pretranslation
- Simulate exporting and importing files
- Direct chat
- Help area for participants
- Multiple users
- Visual statistics in real time
- Editing history
- Multi-criteria filters
- Batch translation
- Global view without pages
- Integrated online help
- Project translation memory management
- Advanced display filters
- Vertical navigation
- Spellchecker
- Compatible with all browsers





# Translation memories

Accessible from the online translation interface or the Project Management page, the Translation Memory module stores your memories, whether they were created using external software or directly in TPBox.

Your providers can use it as an online translation tool or download the project translation memory and import it into the CAT tool of their choice (several formats available).



#### **Features**

- Update the TM with TMX, CSV, Excel or DVX Pack'n'Go files
- Access to the fast online search engine and its many options
  - · Reverse searches
  - Multilingual searches
  - Global searches (all customers included)
  - Boolean operators
- Automatic duplication
- Online modification of translation units
- Providers can only access TMs during the project

# Help forum

A smooth-running project relies on good communication and helping each other out. That is why a dedicated discussion area is created for each project.

This virtual space allows contributors to ask questions, but also reply if the project manager is not specialised in that particular field.

The project manager can also use the forum to pass on information or advice from the customer, without having to use e-mails.

In large projects where proofreading is carried out in parallel with the translation, proofreaders can also give advice on terminology to translators to save time and improve the overall quality.

- Access reserved to project collaborators
- Project managers can moderate
- Send instant notifications
- Centralise discussion
- Partial anonymity between providers





# **Customer portal**

A true commercial advantage, your TPBox customer portal allows you to stay one step ahead even for the most demanding tenders.

Your customers can securely connect to their personal area to view their current and previous orders. Among other useful features, their files are archived and available at any time.

From this area, they can also send their most complex quotation requests and/or transfer large files to you, without having to use a specialised service or FTP server.

Furthermore, each of your customer's contacts has their own secure access, therefore allowing you to work with several contacts from the same customer.

The rights hierarchy determines who can and cannot access documents, current projects and orders made by other employees.

Entirely customisable and accessible in white label form, this intuitive portal in your company's colours will welcome each of your customers and even allows them to intervene and send new documents to current projects.

- · Advanced online quotation request
- View the account
- Download quotations and invoices in PDF format
- Centralise archived files
- Transfer large files
- Rights management
- Manage multiple contacts
- Advanced search of estimates and projects
- Multilingual support
- Customer can add files throughout the project
- Access via a secure SSL connection
- Integrated encoding module (optional)
- Secure online payment of quotations and invoices





# Provider portal

TPBox allows providers to view their account and current orders at any time. They can also use it to complete various online jobs such as evaluations or Instant Jobs.

Here, translators, revisers or interpreters will find all the elements they need to complete the task assigned to them.

Of course, this area is secure and separate from the Agency section. As a result, the provider can only access their own information (professional, administrative, banking details, rates, references, certificates, etc.)

- View their account status
- Download purchase orders in PDF format
- Create invoices
- Download translation memories in TMX, Excel or TXT format and online search
- Access to forums for current projects
- Download and deliver files
- Amend professional information
- Enter future unavailability
- Manage evaluations
- Send degree certificates
- Transfer large files
- Automatic verification of the consistency and validity of administrative (VAT, URSAFF, SIRET) and banking (IBAN, BIC) details.
- · Multilingual support





# **Customer invoicing**

Create, edit and send your invoices in just a few seconds.

The "To be invoiced" module makes an inventory of all invoiceable projects. Click on the desired customer account, and then invoice the completed orders, together or separately. Invoicing has never been so simple!

And if you are really short of time, invoice all of your customers in just one click!

Furthermore, many scenarios have been considered.



#### **Features**

- Automatic VAT management
- Management of assets and credit notes
- Manage partial payments
- Automatic management of payment deadlines
- Filter by office
- Select from various invoicing addresses
- Automatic and customisable numbering by office
- Option to post-edit quotations
- Generate invoices in PDF format
- Highly customisable layout
- Management of blanket orders (timeframe, limit and separate invoicing)
- Manage grouped payments
- Late payment management: three levels of reminder
- Grouped sending of reminders via e-mail, in the customer's language
- Automatic creation of payment schedules
- Advance billing
- Manage prepaid packs
- Partial invoicing (invoice a project divided between several entities)
- Manage paying organisations
- Scheduled invoicing (subscription management)

# Customer bank records

Marking an invoice as "paid" becomes twice as good!

Simply enter the amount and let the system automatically identify the corresponding customer and invoices.

You can even specify the payment method if the one specified by default in the customer profile does not match.



- Management of grouped payments, in line with bookkeeping records
- Accounting document number
- Manage several bank accounts
- Partial payments



# Provider invoicing

Your providers can also save time by automatically generating their invoices in their personal area. To avoid mistakes on their part, these invoices must however be sent to you and carefully checked.

When you receive a provider invoice, you can check and save it for payment in just a few clicks.



#### **Features**

- Add files corresponding to the invoice (electronic or digital invoice)
- Management of commercial rounding up and discounts
- Management of accounting document numbers
- Multiple currency support
- Automatic VAT management
- DAS2 export

# Provider bank records

Like customer bank records, marking a provider invoice as paid is incredibly simple.

Identify the account, and mark the invoice as "paid", by entering the desired payment references as well as the bank account from which the payment has been made.



- Management of grouped payments, in line with bookkeeping records
- Management of accounting document number
- Manage several bank accounts
- Bank transfers
- Automatic PayPal payments
- Grouped payments



# Automated bank transfers

Have you even thought about automating payments to your providers as a way to save time?

It is now possible with your TPBox solution. Create a bank transfer file (national or international) at any time which meets current regulations and send them to your bank.

You will see that your providers have been paid and they will automatically receive the corresponding payment notifications.



#### **Features**

- Files comply with ISO20022 (including SEPA and Switzerland) and ETEBAC (non-SEPA transfers) standards
- · Verifies the validity of bank details
- Modify options, including sharing transfer costs with your providers
- Management of grouped payments, in line with bookkeeping records
- Automatically select invoices due
- Select bank account to be debited
- Currency conversions on the effective date

# Export bookkeeping records

Why enter your invoices and bank records into your accounting software again when they already exist in your TPBox system?

Export your records to the accounting software of your choice at any time in just one click!



- Create customisable export features with various output formats
- Simplified version of the bookkeeping plan
- Unlimited number of export filters
- Save and lock exported bookkeeping records
- Many exportable elements, including banking details, payment methods, etc.
- Automatic management of customer and provider bookkeeping numbers
- Customisable journal names and number by office
- Automatic VAT management on the collection or debit date
- Supports various bank accounts
- Automatic coding of bookkeeping records
- Management of account documenting numbers
- Currency conversions on the effective date



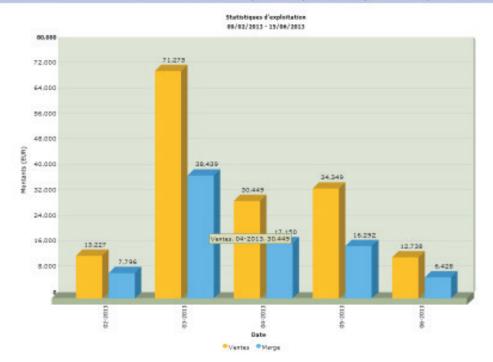
# Statistics tools

With so much data stored in the system, how can you view it clearly without the statistics modules that are specifically tailored to your activities?



- View real-time activity (profit margin/turnover) within a given period and by office
- Distribution of sales per client and per period
- Purchasing report per period and by language pair
- Instant key financial figures (bookkeeping status)
- Detailed operating statistics per period, customer, project manager, sales representative, office, lanquage pair and specialisation.
- Quotations confirmation rate with new customer distinction
- Invoicing statistics and shadow payments
- Customer statistics (annual history including profit margins and average order)
- Purchasing statistics per period (volume translated, averages, etc.)

Période	Nombre de projets	mot(s) source	Heure(s)	Marge (EUR)	Marge (%)	Panier moyen	Total ventes
02-2013	46	62950	9,50	7.795,65 EUR	58,94 %	287,55 EUR	13.227,16 EUR
03-2013	100	530317	19,00	38.438,66 EUR	53,93 %	712,75 EUR	71.275,25 EUR
04-2013	63	198392	11,50	17.150,16 EUR	56,32 %	483,32 EUR	30.449,03 EUR
05-2013	60	273295	11,00	16.291,83 EUR	47,43 %	572,48 EUR	34.348,52 EUR
06-2013	45	87007	8,50	6.427,92 EUR	50,46 %	283,06 EUR	12.737,76 EUR
Totaux	314	1151961	59,50	86.104,22 EUR			162.037,72 EUR
oyenne mensuelle	62	230392	11,90	17.220,84 EUR	53,14%	467,83 EUR	32.407,54 EUR





# User customisation

A whole range of options is available for each user. From a simple signature to system notifications, TPBox is easy and safe to configure, with no need for a system administrator.

## **Features**

- Customise standardised messages (e-mails, quotation descriptions)
- Customise the arrangement of your homepage with a simple drag and drop
- Management of personal links
- E-mail mailbox management
- Several themes available per user





# Multiple office Management

A small agency today, but who knows what tomorrow will bring? Maybe you'll have the opportunity to set up a new brand or even buy out an existing company.

As simple to set up as it is to use, native multiple offices management allows you to put all the odds in your favour.

Quickly integrate the new brand into your current structure and restrict your users access to resources from each company.

This feature can also be used to separate various activities such as translation, interpreting and even training.

- Contextual display of resources and data
- Cascading access management
- Option to simultaneously select "All offices" for an improved overall view
- Extensive customisation for each company including logo, colours, templates, Conditions of Sale, etc.
- Units, services and customised fields, by office
- Option to have one URL per brand



# System Customisation

Every part of the system can be configured and tailored to your habits or company's image.

From layout to quotations, or defining which pages can be accessed by your customers and providers from their personal area, it is easy to alter the presentation, text and translation of the interface, page backgrounds in PDF formats or even your General Conditions of Sale. These can be automatically added to your quotation and can vary depending upon the service offered (translation, interpreting or another).

#### **Features**

- Customisable page format for all documents
- Content management of dynamic texts and e-mail notifications
- Activation/deactivation of various options
- Edit and centralise standardised messages used by all employees
- Management of customer rates strategies
- Edit languages, services and units offered
- Centralised management of users and temporary deactivation of accounts

# System security

As the TPBox solution centralises and stores all of your databases, e-mails and files, system security is clearly essential.

Security is managed from two angles: operating system and software.

In terms of the operating system, the TPBox solution uses FreeBSD 10.x, which has a very good reputation for its performance and network security. To this day, the system has never been subjected to security loopholes in network mode. As a result, it does not required regular updates, as if often the case with other well-known systems.

In terms of the TPBox software, the language used is not subject to buffer overflows (from almost all software security breaches), well known by C and C++ language users. Developed using free tools, the software is distributed in a monolithic and encrypted format, limiting the likelihood of attacks from third-parties. In addition, the software intensively uses various encryption methods to transfer connection information and for the connection itself, which can be completed in SSL 256 bits mode. This feature allows users to safely transfer sensitive files to and from TPBox, using a simple Internet browser.

- Supports SSL certificates
- Uses asymmetric keys for encrypting sessions using cookies
- Authentification for each user with username/ password
- Transfers connection information in temporary session formats
- Detailed saving of connection logs
- Remote access rights management for each user
  level.
- Separate access for agencies, customers and providers
- Filters data given in forms to avoid fraudulent SQL injections







# Access rights management

No matter how big or small your company, you may not want your new trainee to have access to all of the data on your system, or all of its features.

Administrator, accountant, trainee... define access rights depending on the category assigned to each employee.

#### **Features**

- Real-time update of menu functions accessible to each user
  - Unlimited number of users
- More than 60 configurable features



# **Backup** modes

In the SaaS version (service is housed in a datacenter), AeC Dev guarantees total availability as well as backups of your system. If however you choose an onsite server, everything is set up to facilitate backups and thus ensure that your data will never be lost, whatever happens, including lightning strikes, fire, theft or simple hardware failure.

Two redundancy strategies are offered during installation: nightly incremental backups and RAID mode. In each of these cases, it is possible to reboot the server on the backup disk in case the main disk fails.

In addition to this default backup, you can also connect a USB hard-disk to the server in order to save the data your transfer in a safe place. You can even carry out a LAN or WAN backup if your Internet connection allows.

Real-time mirror modes ensuring uninterrupted service are also offered in case your Internet connection fails, even if this is just temporary.



